



## FOR IMMEDIATE RELEASE

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### **Tools on New SureTec Site Accelerate Convenience and Efficiency**

HOUSTON, TX, August 6, 2012 – SureTec today launched its new website, [www.suretec.com](http://www.suretec.com), featuring interactive tools built for the convenience of professional insurance agents, surety producers and CSRs.

“Maximizing technology to benefit our agents is a priority,” said CEO John Knox, Jr., adding, “Our business is driven first and foremost by strong partnerships and personal service, but providing the right technology-driven tools is also an imperative.”

#### **Commercial Quick Bond Finder**

Key on the new site is a Commercial Quick Bond Finder. Choosing a state, bond title and/or entering a keyword will immediately deliver the bond description, application and underwriting requirements for all matching bonds in SureQuick, SureTec’s online bond system. These search results are open to all site visitors. Appointed agents will have the added advantage of access to rates and bond forms.

#### **Construction Contract Online Forms**

For new contract accounts, agents now have home page access to submission packages. In addition, agents can direct existing, approved contract accounts to online Bid Bond or Performance and Payment Bond Request Forms. Upon completion, online forms are dispatched to the appropriate underwriter and underwriting assistant, and the agent is notified.

“The new website is an extension of our commitment to service,” said Bob Cave, SureTec’s Chief Underwriting Officer, “Online bond request forms make it faster and easier for our agents to better serve their accounts.”

#### **Enhanced Communications Tools**

Particularly helpful to agents new to SureTec are enhanced communications options. In addition to a standard “Contact Us,” SureTec has a dedicated “[Agents](#)” online contact form where an agent can describe what is needed, attach a document, and indicate whether they wish to speak with an underwriter or underwriting assistant. Inquiries are promptly routed to the nearest SureTec branch for response.

#### **About SureTec**

SureTec is the 20th largest contract and commercial surety in the United States. Rated A (Excellent) by [A.M. Best](#), the company is backed by over \$150 million in assets, licensed in 48 states and represented by select professional agents.

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